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# B.M.S. College of Engineering, Bengaluru-560019

Autonomous Institute Affiliated to VTU

## June 2025 Semester End Main Examinations

**Programme: B.E.**

**Branch: Artificial Intelligence and Machine Learning**

**Course Code: 23AM5PPEABI**

**Course: AI in Business Intelligence**

**Semester: V**

**Duration: 3 hrs.**

**Max Marks: 100**

**Instructions:** 1. Answer any FIVE full questions, choosing one full question from each unit.  
2. Missing data, if any, may be suitably assumed.

<b>UNIT - I</b>			<b>CO</b>	<b>PO</b>	<b>Marks</b>
1	a)	Elaborate on the key elements of the Business Pressures-Responses-Support Model and how it aids in comprehending the motivations behind companies.	<b>CO1</b>	<b>PO1</b>	<b>10</b>
	b)	Consider a business setting where decision support and analytics are booming due to advancements beyond traditional technology growth. Share specific examples of these developments and how they are reshaping real-world decision-making in organizations?	<b>CO1</b>	<b>PO1</b>	<b>10</b>
<b>OR</b>					
2	a)	Analyze the architecture of a Business Intelligence system by highlighting the key components and their relationships with a neat diagram.	<b>CO1</b>	<b>PO2</b>	<b>10</b>
	b)	Explore the three types of decision-making process in business analytics with a suitable example for each.	<b>CO1</b>	<b>PO2</b>	<b>10</b>
<b>UNIT - II</b>					
3	a)	Facing a decline in online sales, Snapdeal E-Commerce swiftly decided to apply Simon's decision-making modelling process. Suggest key steps and decision phases to be followed by Snapdeal to address the issue.	<b>CO1</b>	<b>PO2</b>	<b>10</b>
	b)	Analyze the foundational structure of Mathematical Models for decision support with a neat diagram.	<b>CO2</b>	<b>PO1</b>	<b>10</b>
<b>OR</b>					
4	a)	Explain Decision Support System and the components of a DSS framework with a neat diagram.	<b>CO2</b>	<b>PO1</b>	<b>10</b>
	b)	Discuss the following: i. Certainty and uncertainty ii. Risk management system	<b>CO2</b>	<b>PO1</b>	<b>10</b>

**Important Note:** Completing your answers, compulsorily draw diagonal cross lines on the remaining blank pages. Revealing of identification, appeal to evaluator will be treated as malpractice.

<b>UNIT - III</b>						
5	a)	Provide detailed examples that highlight the strategic advantages derived from data warehousing methodologies.	<i>CO2</i>	<i>PO1</i>	<b>5</b>	
	b)	Examine the roles and significance of Extraction, Transformation, and Load (ETL) processes in data management. Provide real-world example to illustrate how organizations can optimize ETL processes for streamlined data integration and enhanced data-driven decision-making.	<i>CO2</i>	<i>PO2</i>	<b>10</b>	
	c)	Explore the distinctive characteristics of data warehousing.	<i>CO2</i>	<i>PO2</i>	<b>5</b>	
<b>OR</b>						
6	a)	Describe the main stages in the data warehousing process, from data sourcing to delivery of insights.	<i>CO2</i>	<i>PO1</i>	<b>10</b>	
	b)	Compare the three main types of data warehouse architectures with suitable example for each.	<i>CO2</i>	<i>PO1</i>	<b>10</b>	
<b>UNIT - IV</b>						
7	a)	Outline the phases of knowledge management process and its components with a neat diagram.	<i>CO3</i>	<i>PO1</i>	<b>10</b>	
	b)	Design and implement each phase of the Knowledge Management cycle to maximize the creation, organization, and application of knowledge within an organization.	<i>CO3</i>	<i>PO1</i>	<b>10</b>	
<b>OR</b>						
8	a)	How does groupwork, or teamwork, contribute to the effectiveness of decision-making? Provide examples to illustrate the impact of collaborative efforts on achieving successful outcomes.	<i>CO3</i>	<i>PO2</i>	<b>10</b>	
	b)	Illustrate the various technologies that support knowledge management system with suitable examples.	<i>CO3</i>	<i>PO1</i>	<b>10</b>	
<b>UNIT - V</b>						
9	a)	Compare different recommendation engines, highlighting their key principles, strengths, and limitations with a diagram for each.	<i>CO3</i>	<i>PO2</i>	<b>10</b>	
	b)	Discuss the critical legal, privacy, and ethical issues associated with analytics in today's data-driven landscape.	<i>CO2</i>	<i>PO1</i>	<b>10</b>	
<b>OR</b>						
10	a)	Explain the role of Web 2.0 technologies in enabling analytics for online social networking platforms.	<i>CO2</i>	<i>PO1</i>	<b>10</b>	
	b)	Analyze the e-commerce organization by considering the geospatial and location as the parameters in detail with help of diagram.	<i>CO2</i>	<i>PO1</i>	<b>10</b>	

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